

## EAGLE POINT CAMPING: TERMS AND CONDITIONS & PARK RULES.

We ask that you **carefully read** the following Terms & Conditions and Rules prior to making your booking. **Acceptance of our Terms & Conditions and abidance of our Park Rules is a condition of booking.** The person completing this booking is responsible for the conduct of their party.

### **Strictly No Pets**

### **Strictly No Commercial Traffic or Vehicles**

**Strictly a Tourist park: Tourist Units only.** All Tourist units must be fit for purpose.

No group bookings.

No booking accepted from minors, at least two of the party members must be aged 21 or over. No minors are permitted to stay unaccompanied.

No Twin axle caravans. No large RV's. No Large Continental caravans.

XL Tents & Large Irregular shaped tents: Tent pitches are 8metres x 8 metres and must accommodate entire unit including the guy ropes.

Irregular or Large awnings: XL Motorvan/Caravan awnings / Campers with a large/non-standard awning or freestanding tent attachment / Sport vans with rear door awnings. Unfortunately, in peak season we cannot accommodate these awnings.

## **BOOKING ARRANGEMENTS.**

**Deposits:** All bookings require a €50 non-refundable deposit or full pre-payment if total cost is less than €50, payable by credit/debit card at time of booking. Outstanding balance paid in FULL on arrival.

**Cancellation Policy/ Amendments:** We require a minimum of 48 hours' advance notice to facilitate date changes and is subject to pitch availability. Deposits cannot carry over to next season. If we cannot provide the dates you request within current season, you will forfeit your deposit.

**Curtailement of Stay/Alteration of Stay:** We cannot accept responsibility, or compensate for circumstances beyond our control including (but not limited to) bad weather, natural disasters, fire, technical difficulties or acts of government. Reimbursements are also not given as a result of the weather. Wet and windy weather is beyond the control of the park.

**No Shows:** If customer has not made contact by 18.00hrs on the booked arrival date, we reserve the right to re-let the pitch. (Deposit non-refundable and booking non-transferable.)

**Extension of Stays:** Extended stays are only possible subject to availability and may involve relocation of pitch.

**Maximum unit occupancy:** Family unit: 2 adults and 4 children. Other units: max 4 adults.

**Bookings are valid only if as specified in original booking.**

**Bookings are not transferable to another party.**

**Pitch extras:** Any item that is extra to your unit and vehicle: Gazebos, Pup tents, Storage tents, add ons or awning to an already large tent, Trailers, Boats etc. Your booking is only for your unit and does not include any of the above. We like to facilitate people if at all possible but if you already have a large unit, then you will not have space to erect a gazebo etc. We allow these extras only with the stipulation that they must fit, in totality (guy ropes etc.) within the boundary of your pitch and also not clutter up the pitch. So, in effect pitch extras, such as gazebo, is only possible when you have a small to medium sized tent. We reserve the right to ask you to remove such a structure should we decide it is too cluttered, cause an obstruction or interference.

**Check in:14.00hrs**

**Check out: 12.00hrs**

**Office Hours:** 09.00hrs to 20.00hrs. (End Aug/Sept 09.00hrs to 19.00hrs)

## **RULES & REGULATIONS.**

**Children & Teens remain the responsibility of their parents/guardians:** Be mindful of where your children are and provide adequate supervision for them at all times.

**No Children or Teens on Bicycles, Roller skates, Scooters etc.:** This rule is solely for their safety. The hilly terrain, roads and traffic is not suitable for children on bicycles. Children have been known to land up on the bonnet of a car, after freewheeling out of control, down one of those slopes.

**Please Drive slowly.** Observe the Speed limits (15km) on the Park. There are lots of children and we need to keep them safe.

**Quiet at night. By dusk** all group gatherings must be disbanded and all children/teens back in their units. Dusk varies from 23.00hrs in high summer to about 20.30 hrs/21.00hrs by mid-August).

**Noise & Behaviour:** Please be mindful of noise volumes so as to not inconvenience other park users. No Loud Music/Radio etc. or noisy gatherings. Please act in a courteous and considerate manner to other guests, us and our staff.

**Strictly NO OPEN FIRES: Beach fires, Fire-pits, Chimineas or logs on the Barbecue** due to danger of open flame, smoke annoyance and the risk of flying embers damaging adjacent tents and awnings. (air beams in particular.) Charcoal & gas BBQs permitted.

**Water Safety:** Be aware, observe water safety rules and keep your children in your sight at all times.

**Water Sports:** In the interests of safety, all water users please observe water safety standards. Water sport equipment users are asked to be mindful of other water users, swimmers in particular and paddle in with awareness or drop sail, cut engines and raise propellers etc. at a safe distance from shore.

**Jet skis and similar, strictly prohibited.**

**Slipways: Take care on same.** Wear proper footwear as slipways are slippery by nature.

**No indoor cooking:** Please bring your own cooking equipment.

**Icepack freezing facility available** Bring your cool box and icepacks.

**The Campers Den,** Indoor dining area & Wifi zone, is open for use but please **no indoor cooking in any of the buildings.**

Please note location of fire extinguishers on external walls of service buildings and around the park.

**Recycling Centre: Our centre is ONLY for the disposal of DOMESTIC WASTE** generated by you while staying at Eagle Point Camping. The waste we accept is clearly signposted and easy to follow. All non-indicated waste can be taken to a dedicated waste disposal centre in Bantry.

**Amenity Buildings:** To keep the amenities clean and dry, please do not walk water into the blocks by ensuring that wet swimming gear, wet suits and/or wet beach shoes are not worn in the amenity blocks. Small children should always be accompanied to and in the amenity blocks.

**Water and Waste Water:** Water points are not available on each pitch, rather nearby, so you will require a portable water barrel. The waste water from same can be disposed of in the gully under the nearby water stand point.

**Motorvan Service Point:** Motorvans empty waste water and fill up with fresh at the designated Motorvan Service Point.

**Chemical toilet:** Please dispose of same in the Chemical Toilet Points by the Toilet Blocks. Please never empty down the water point gullies.

**Games:** Group/Ball games etc. permitted in the designated playing field only.

**Visitors:** Day visitors are not allowed onto the Park. Please arrange to meet family and friends off site, so we can regulate the use of amenities and control the number of people on the park.

**To protect our trees, no structures can be tied to trees or vegetation.** Any such structures will be taken down and removed.

**Adjoining property:** Please respect our neighbours. Do not encroach or allow your children to encroach on adjoining private property.

**Group Games, Ball games, Football, Hurling etc.:** Please only in the Football Pitch/Playing field.

**Please do not tamper with any Structure/Equipment on the park** (including **Water Safety Life Rings and Fire Extinguishers.**): Wilful damage of any structure on the park by any member of your party with result in immediate expulsion of entire party. We also retain the right, either during or after your stay, to recover from you any costs we may incur, resulting from you or your party's action.

**Extra car:** Additional cars/motorbikes will be charged €3 a day will not be situated on the pitch, rather at a designated parking spot. One car may accompany unit on the pitch. Also, maximum of 2 cars per unit.

#### **ADDITIONAL USEFUL INFORMATION.**

**Entry and Exit to the Park** controlled by Entrance Barrier. Entrance Barrier locks at 00.00hrs. Barrier reopens at 06.30hrs.

**Clothes Lines:** Use only those provided behind laundry block.

**Electric hook-up:** Electric hook-up is limited to 6amps /1200 watt per unit..

**Electric Plugs and Cables:** To access our electric, a standard external use EU Electric 3 pin Blue round plug (CEE17) is required. We recommend a 25mtrs cable extension.

**Electric Cars:** Nearest Public charging facility is in Bantry (6km). Due to loading on electric supply, we cannot facilitate car charging on the park Boats/Trailers; Please check with us before bringing a boat and trailer

**Tennis Court:** Tennis is free but needs to be booked at reception. Bring rackets and balls.

**Laundry:** Token coins available at reception.

**Iron & Hairdryer:** If you forget your own, there is one available to borrow from reception.

**Wifi is available at designated Public Hotspots only.** Good mobile coverage on the park.

**Barbecues on standard equipment using charcoal or gas are allowed.**

If using disposable BBQs, please do not place directly on the grass. Ensure that they are placed on a fireproof support, such as a rock to protect the grass. Please return rock to beach when you are finished with it. Dispose of charcoal safely in metal bin at recycling centre. Do not throw spent charcoal or cigarette butts into the long grass. Also, be mindful that Carbon Monoxide can be produced by ANY fuel that burns. Never bring barbecues under a cover or awning or inside a tent, even after they appear to have gone out. **Hot showers included in tariff**

**We accept Cash, Credit and Debit Cards.**

**Supermarket at entrance:** Centra/Hardware & Petrol station. 7.00hrs to 21.00hrs. +353 27 50106

#### **BY MAKING A BOOKING:**

##### **YOU ARE ACCEPTING OUR FULL TERMS AND CONDITIONS & PARK RULES:**

The person completing this booking is responsible for the conduct of their party.

Management reserves the right to refuse admission and retain all deposits paid by a visitor/guest should they not be in compliance with our Terms and Conditions/Rules or if the information provided at time of booking is found to be incorrect upon arrival.

Management accepts no responsibility or liability whatsoever for any theft, loss or damage to guest's property while onsite. We reserve the right to terminate the booking, evict and to ban from future use of the park, any guest whose party and any individual member thereof, does not conform with any of our conditions of stay: including interference with the general comfort of other guests, or by wilful damage to property, or by trespass into adjoining properties etc. or who in some way behaves in a manner that causes distress or nuisance to visitors or management. The pitch hirer is responsible for and financially liable for any damage/loss caused by themselves or their party, to the pitch, or any park facility or other residents property.

Management also reserves the right to cancel all bookings at short notice, should there be extenuating circumstances (such as war, pandemics or extreme weather warnings, grievous personal circumstance etc.), government order, or any other unforeseen circumstance.

#### **Data Protection**

The information taken at time of booking is required to be collected for the purposes of processing your reservation with us. We may process your data to keep you informed of our activities and to keep you updated with news, offers and other information that may be of interest to you. If you do not want us to

use your information for the marketing purposes described in this paragraph, please let us know. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.

**Data protection:** The information supplied by you when making this booking, will be used solely to administer your booking. Under no circumstance will this information be provided to a third parties.